



FIELD TESTING POLICY

Whether to conduct job site product testing or simulated product testing, as well as the frequency of such testing, is left to the discretion of the customer. Windsor does, however, require that it be notified of such testing so it can decide whether to send the appropriate Windsor representatives to attend and observe the testing and the results, as well as to support our customers. If a test is performed without Windsor being notified as required herein, or if a test is performed despite the fact that Windsor has requested new test dates because it is unable to arrange for the appropriate Windsor representatives to attend, Windsor will consider the test results to be invalid. Also, the failure to comply with Windsor's Field Testing Policy could result in the forfeiture of the applicable Windsor warranties. As per Windsor's Field Testing Policy:

1. Windsor must be notified at least 14 days prior to testing. Notice must be sent to: windsorservice@woodgrain.com.
2. The notice must include the following information:
 - a. Project name and address;
 - b. Date and time of testing;
 - c. A description of the purpose for the testing and the reason the testing is being performed;
 - d. A description of the Windsor products to be tested;
 - e. The identity of who will be performing the testing;
 - f. The identity of the Windsor distributor on the project; and
 - g. The identity of the GC on the project.
3. Upon receipt of the notice of field testing, Windsor will determine whether to send appropriate Windsor representatives to attend the testing, which may include Windsor personnel, external consultants, and legal representatives.
4. Prior to the testing, a Windsor representative must have an opportunity to inspect the Windsor products to be tested.
5. Following testing a copy of the test report must be provided to Windsor.